

Frequently Asked Questions

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Which browser(s) does FleetFACTZ support?

FleetFACTZ supports the following browsers:

- Google Chrome 49+
- Mozilla Firefox 45+
- Opera 36+,
- Internet Explorer 11 (EDGE)

Where can I go to find additional support?

Additional support can be found by submitting a ticket in the Account Management App, downloading help documents found in the help menu, calling Fleetilla customer support at 734-995-5100 or emailing support@fleetilla.com

How do I reset my password?

Follow the steps below to reset your FleetFACTZ password:

- 1. Login to your FleetFACTZ account
- 2. Click on user name (located in the top right hand side of screen)
- 3. Click on 'User Settings'
- 4. A pop-up screen will appear
- 5. Click 'Change Password' (in blue)
- 6. Enter your current password
- 7. Enter your new preferred password
- 8. Confirm your new preferred password
- 9. Click 'OK' at the bottom of pop-up screen

Does FleetFACTZ have a mobile app?

Yes, FleetFACTZ has a mobile application that can be downloaded for free in itunes or Google Play store.



